

**SWYDDFA CYMORTH Y CABINET  
CABINET SUPPORT OFFICE**

Fy Nghyf / My Ref: CM48565

Dyddiad / Date: 14 December 2022

Councillor Bablin Molik  
Chair of CASSC Scrutiny Committee  
County Hall  
Atlantic Wharf  
CARDIFF  
CF10 4UW

Annwyl / Dear Councillor Molik,

**Re: CASSC SCRUTINY COMMITTEE 17 OCTOBER 2022: COMMITMENTS TO  
UNPAID CARERS AND LOCAL AUTHORITY SOCIAL SERVICES ANNUAL REPORT  
2021/22**

Thank you for your letter of 19<sup>th</sup> October providing the Committee's comments following the CASSC Scrutiny meeting held on 17<sup>th</sup> October.

I would like to thank Committee members for the helpful and constructive comments. Responses to your specific comments and recommendations are set out below:

Commitment to Unpaid Carers

**Agreement that the Carers Action Plan be brought to this committee for consideration at the same time we consider next year's DDP.**

I can confirm that officers would be pleased to bring the Carers Action Plan to the committee to consider alongside the new Directorate Delivery Plan.

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**GWEITHIO DROS GAERDYDD, GWEITHIO DROSOCH CHI**

Mae'r Cyngor yn croesawu gohebiaeth yn Gymraeg, Saesneg neu'n ddwyieithog. Byddwn yn cyfathrebu â chi yn ôl eich dewis, dim ond i chi roi gwybod i ni pa un sydd well gennych. Ni fydd gohebu yn Gymraeg yn arwain at oedi.

**WORKING FOR CARDIFF, WORKING FOR YOU**

The Council welcomes correspondence in Welsh, English or bilingually. We will ensure that we communicate with you in the language of your choice, as long as you let us know which you prefer. Corresponding in Welsh will not lead to delay.



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**A breakdown of the types of conditions that carers are dealing with (e.g., dementia, physical disability etc). Some further narrative relating to those carers who are dealing with multiple needs and what these are would also be welcomed.**

Each year Carers Wales undertake a State of Caring survey. The results of the 2022 survey are due to be published in the next few weeks; however, I have attached for you a copy of the 2021 report which provides a snapshot of unpaid care in Wales.

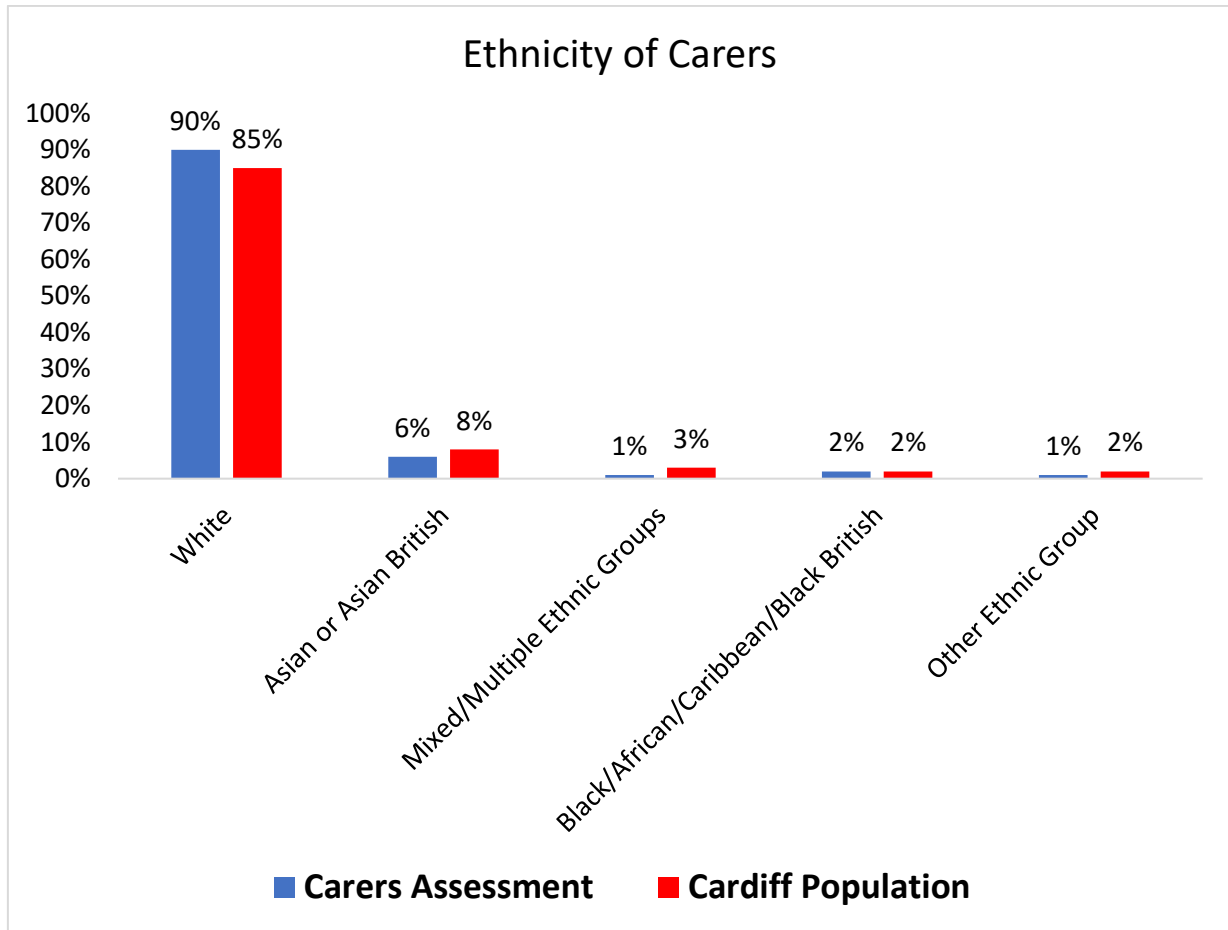
I have also attached the Cardiff and Vale Carers Gateway Monitoring report for Quarter 1 and Quarter 2 of 2022/23. This report contains some data relating to carers supported across Cardiff and the Vale including the main disability category of the cared for person.

More information is available in last year's Carers Gateway Report which indicated there were 526 referrals into the Carers Gateway Service in 2021/22. The most common reason for referral was in relation to parent/grandparent carer (21%), followed by physical disabilities (10%), chronic illness (9%), mental impairment (6%), and dementia (5%). 33% did not indicate the reason. Unfortunately, there is not much data relating to carers who are dealing with multiple needs that can be drawn on and I am unable to provide any further narrative on this.

I would point out that there is evidence that many carers do not recognise their status as an unpaid carer until they reach crisis point (and become known to support services) and this can have an impact upon the collection of detailed analytics on what the health details are of the people that they support.

**A profile of the ethnicity of current known carers, linked with the profile of the city as a whole.**

Cardiff Council has recently started to record the ethnicity of those who are recorded as caring via the formal Carers Assessment process. Between November 2020 and November 2022, 1,094 Carers Assessments were completed, the ethnicity of the person caring was recorded in 310 of these assessments. The ethnicity of these carers is shown in the chart below and has also been compared to the Cardiff population as a whole. The Cardiff population data has been taken from the 2011 census as the new census data for 2021 had not been published at the time of writing this response.



The ethnicity of carers that completed the formal Carers Assessment process broadly fits the pattern of the city according to the 2011 census. 85% of Cardiff's population is white and 90% of carers are white. Asian or Asian British people account for 8% of Cardiff's population whereas a slightly lower figure, 6%, of carers have completed a Carers Assessment are Asian or Asian British. The percentage for Black African/Caribbean/Black British is exactly the same as the population figures.

It should be noted however that this only includes those carers who have going through the formal process and there are many other unpaid carers. Officers are very aware of the need to reach carers in all parts of the community with offers of help and this will be addressed in the Carers Action Plan.

**A copy of the output report from the Respite survey to this Committee, when available. Please provide an indicative time of when this will be available to ensure that we can add it to our work programme accordingly.**

I can confirm that the Respite Consultation was launched on 21<sup>st</sup> November and will be live until 8<sup>th</sup> January 2023. The Consultation will be available digitally as well as in paper format within our Hubs and in Health venues such as the Memory Clinics as well as participating GP surgeries.

The output report will therefore be available early in the new year.

**Give assurances that the needs of Carers Aged 50+ be considered and included in the development of the Action Plan.**

I can provide assurance that the needs of carers aged 50+ will be considered as part of the action plan.

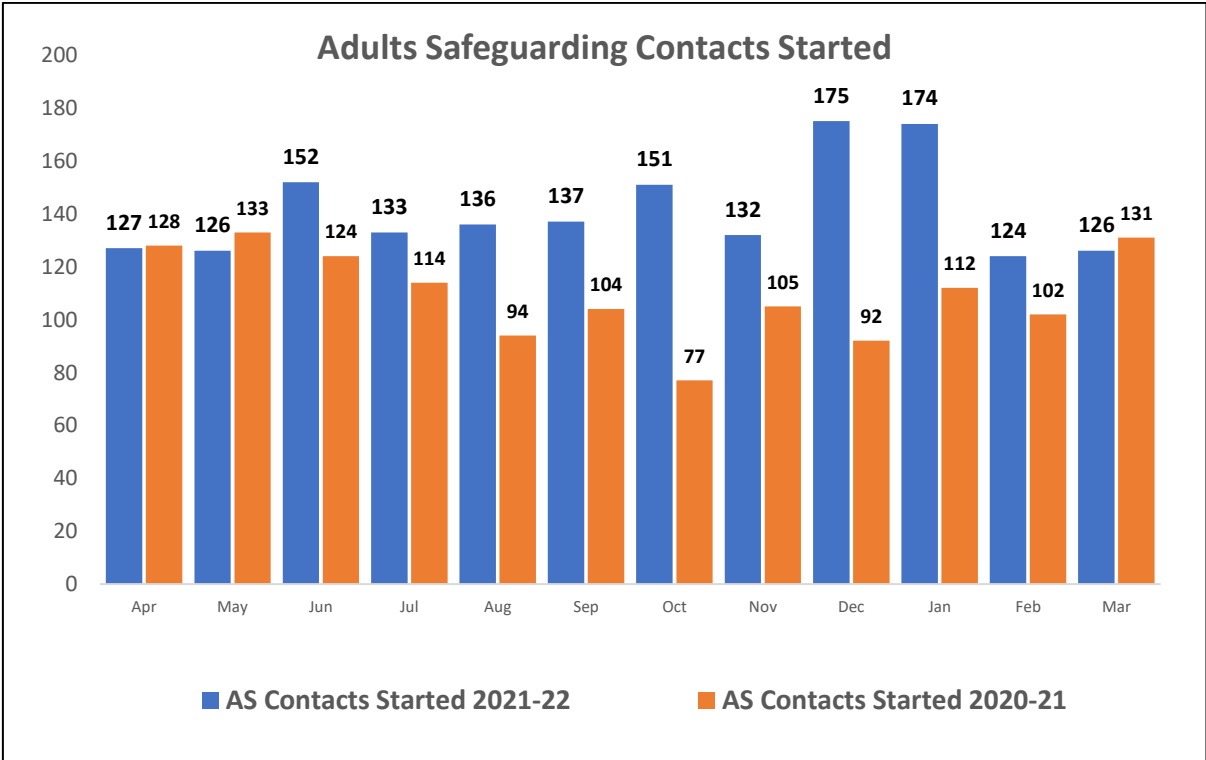
Local Authority Social Services Annual Report (LASSAR) 2021/22

**The Workforce Plan be shared with Committee when available. We would also wish to ensure that information relating to the use, type and numbers of agency staff be included in the Plan. Please indicate a timescale for this, so we can add to our work programme accordingly.**

A new workforce plan is currently in development. It is anticipated that the plan will be in place before the end of the financial year and will include details of the use of agency staff within the service. I would be happy to share the plan with the committee as soon as it is available.

**A breakdown of what the safeguarding referral issues relate to (i.e., types of safeguarding concerns referred), and some commentary in the reasons for the rise.**

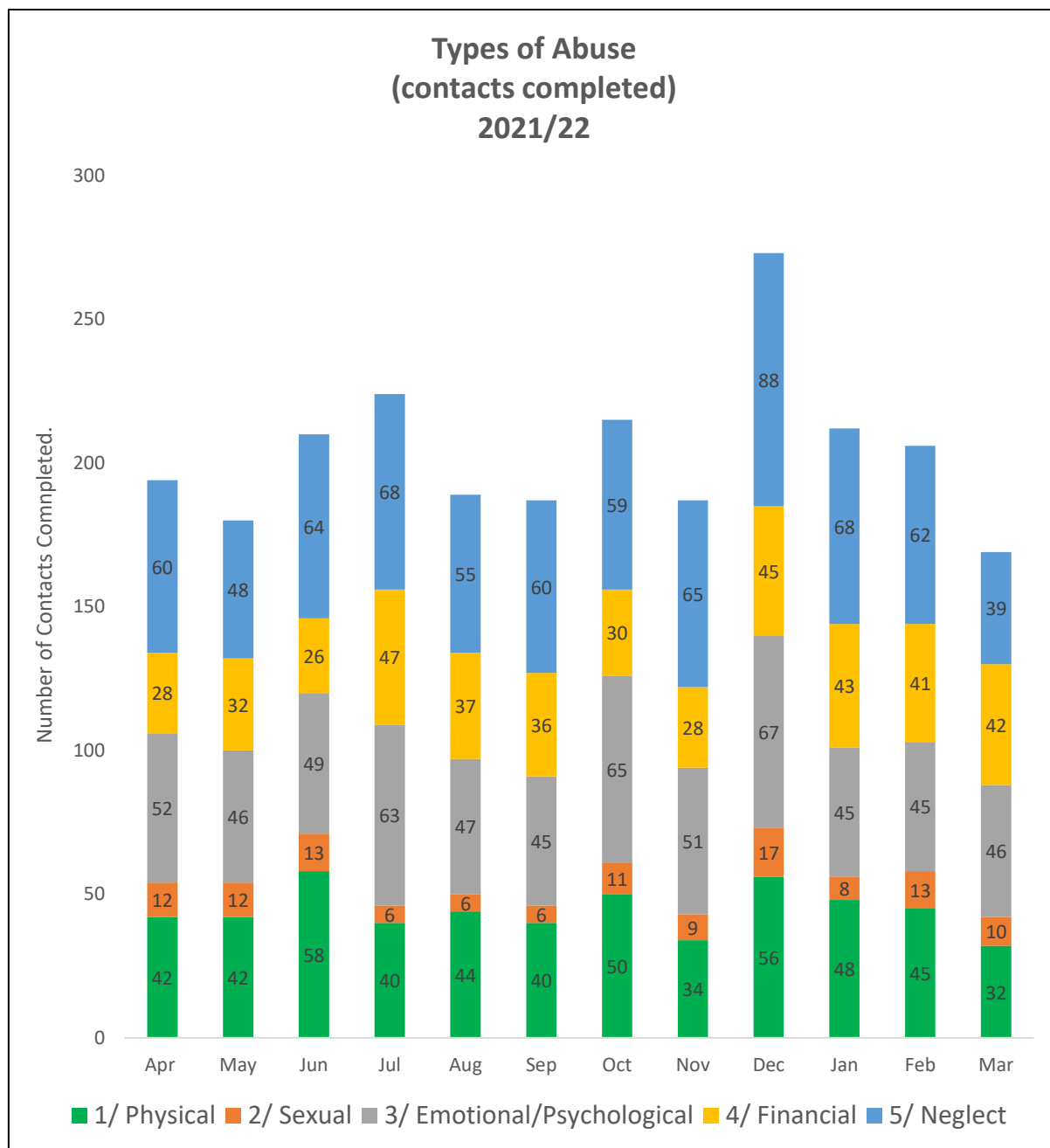
2021/2022 saw a 25.7% increase in reports to Adult Safeguarding (AS) compared to the previous year. The chart below shows the number of contacts started in 2020/21 and 2021/22.



The most prevalent source of referrals was from social care agencies, with an approximate 50/50 split of the perpetrator being reported as a staff member or family member.

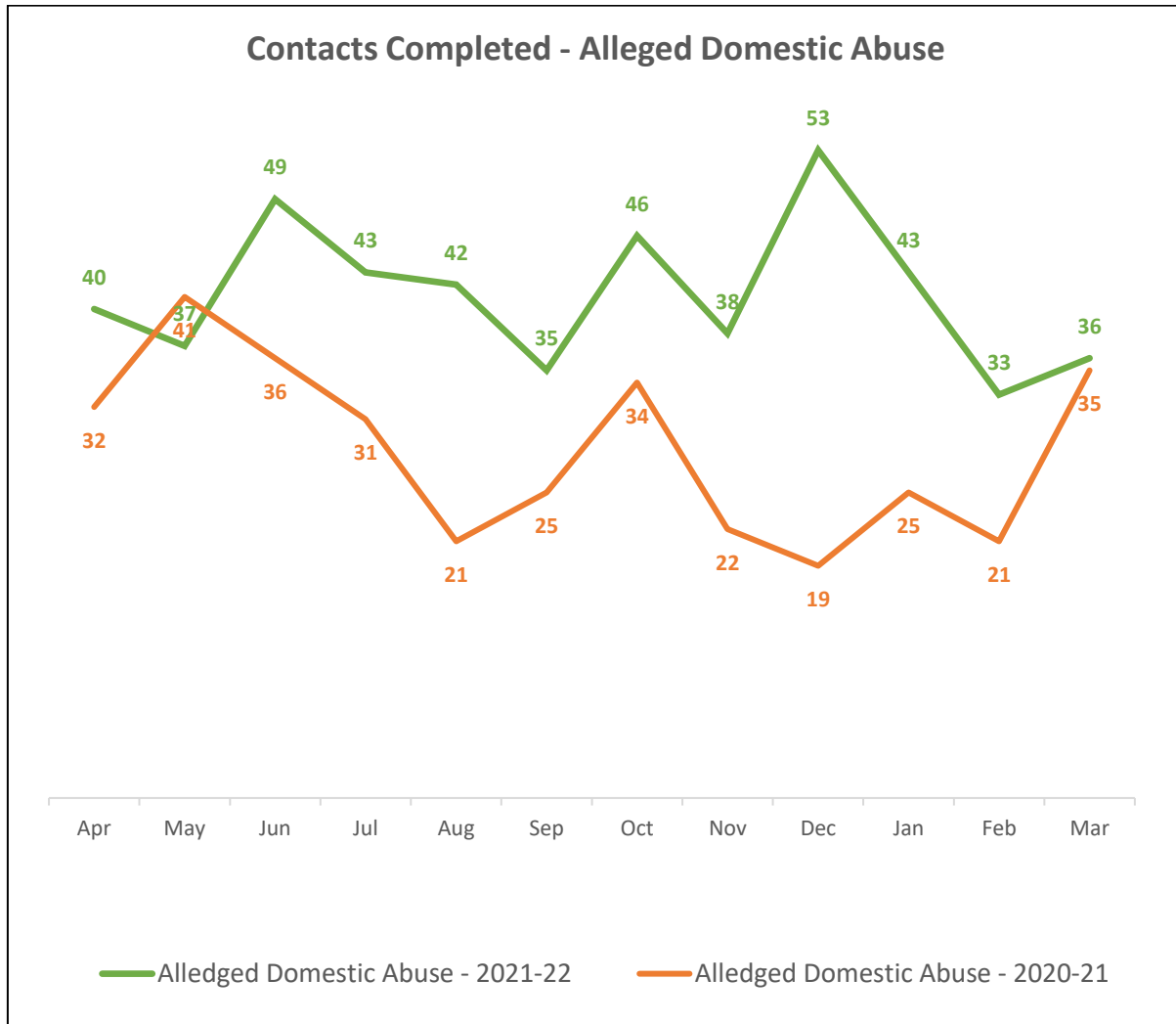
It should be noted that safeguarding data from 2020/21 was heavily influenced by Covid-19 working arrangements and lockdowns, and so it is not possible to draw an effective comparison of trends between 2020/21 and 2021/22.

The following chart shows the type of abuse reported in 2021/22.



Neglect was the most frequent issue raised, followed by emotional abuse, physical, financial, and sexual respectively.

Approximately one third of all referrals are related to alleged domestic abuse. Referrals that relate to alleged domestic abuse in 2020/21 and 2021/22 can be seen in the following chart.



The rise in domestic abuse referrals is being seen nationally and may be affected by other socio-economic pressures.

Across the 2021/2022 period there has been a substantial effort to raise awareness of Safeguarding Adults at Risk and to improve accessibility to the service. Although data indicates that the increases seen correlates with the experience of key partner agencies including the Police and Health, a proportion of the increase may also be due to the work done to encourage reporting where concerns exist.

**That this Committee be kept informed of progress on when targets in relation to the discharge of patients/delayed transfer of care are to be reintroduced and assurances that these be reported to Committee accordingly.**

Currently, there is no date for recommencement of the monitoring of the rate of delayed transfers of care for social care reasons. The Committee will be informed as soon as the indicator is re-introduced, and the results are available.

**That the output report on the deep dive into discharge of patients/transfer or care be provided to this Committee, when available. Please indicate a timescale for this, so we can add to our work programme accordingly.**

I understand that Committee are planning to review the issue of hospital discharge in the next financial year, and we would be happy to share any available information at that time.

Thank you again for the comments received and I hope that this response provides the information requested.

Yn gywir / Yours sincerely,

A handwritten signature in black ink that reads "Norma Mackie". The signature is written in a cursive style with a dot above the 'i'.

**Y Cynghorydd / Councillor Norma Mackie  
Yr Aelod Cabinet dros Wasanaethau Cymdeithasol (Gwasanaethau Oedolion)  
Cabinet Member for Social Services (Adult Services)**